

EXADATA QUESTIONS attachment 003

1. What is the current value of the existing ULA and what is the expected growth over the three year term for those products? – Current value of ULA is on an existing contract and is proprietary information between WMATA and the current contract holder. The value of the older contract has no bearing on this current procurement, please bid to the specifications. The growth range would be between 10% and 20%.
2. What is the expected baseline year use of the new products being quoted (how many licenses do they expect to deploy in year 1) All the products and unlimited use.
3. What is the expected annual growth in use for the new products (how many licenses do they expect to deploy in years 2 & 3) Unlimited
4. Will WMATA accept a response that strictly deals with the services aspect of the project? Meaning, WMATA can procure the hardware via a supplier and then contract with another vendor to provide the services? No
5. Can WMATA provide architecture diagrams for their current state infrastructure? Can WMATA provide architecture design diagrams for potential future state infrastructure? RFP PAGE NUMBER 113-117. Will be provided upon contract award
6. Oracle only offers platinum support for Engineered Systems, however the RFP requests platinum support for software. Does WMATA have SW support requirements that exceed entitlements provided by Premier Support? If so, what are those requirements? RFP PAGE NUMBER 113-117– Clarification: WMATA is requesting Oracle’s Premier support on the software and Platinum support on the hardware.
7. From the RFP in parenthesis - “The Contractor shall migrate existing DBMS backup solution to Oracle ZDLRA backup/recovery strategy and comply with current PCI and related WMATA policies.” Excluding PCI compliance, can WMATA provide your additional policy requirements for data backup and recovery? RFP PAGE NUMBER 116

ZDLRA system should be configured to keep 30 days of online Database backups.

ZDLRA system should be configured to integrate with WMATA’s existing tape-library infrastructure (QUANTUM iScaler 6000) using oracle secure backup application.

ZDLRA system should be configured to retain long-term backups on tapes.

ZDLRA system should be configured to copy all the data on tapes to be sent to offsite.
8. Outside of complying with NIST 800-88 and U.S. Department of Defense 5220.22-M, does WMATA have additional requirements for data erasure? RFP PAGE NUMBER 116 . No
9. From the RFP in parenthesis - “All work performed by the Contractor under this SOW must comply with WMATA’s prevailing and applicable standards and policies.” Excluding the 172 total

pages that comprise RFP No. :FQ18104, are there additional WMATA standards and policy compliance requirements? If so, can WMATA provide them? RFP PAGE NUMBER 119

Prevailing Policies and Standards will be provisioned to the contractor upon award.

10. Can WMATA provide a copy of their current Oracle ULA? – No. The current contract is effective June 29, 2018, with an existing contractor and is deemed proprietary information.
11. Can WMATA clarify the duration of Oracle support that is being requested?

The price schedule sheets in the RFP reflect the following:

“Base Year – Five (5) Years from Date of Award” is shown on top of first table

“Option Year One (1)” is shown on top of second table

“Option Year Two (2)” is shown on top of third table

Within the price evaluation criterion portion of the RFP, it reads:

“The offeror/s with the lowest price on the base years and two(2) option years for base services will receive the maximum price points.”

Within the period of performance section of the RFP, it reads:

The period of performance is five (5) years commencing on the date of award.

The Authority has the unilateral right to extend this Contract by exercising option periods subject to all terms and conditions stated herein.

The Contracting Officer may exercise two (2) – One (1) year option(s) (if any) by written notice to the Contractor prior to commencement of the option period. The Contracting Officer shall give the Contractor a preliminary notice of its intent to exercise an option within a reasonable time before the Contract expires. The preliminary notice does not commit the Authority to exercise an option. RFP PAGE NUMBER 6,8,10,16, 43

Please refer to the last amendment 003 date Feb 22nd, 2018. The copy is provided below in Appendix A in this document.

12. Page 2 of the RFP indicates that Pre-Award Data must be submitted as part of volume III with the offer, however page 18 of the RFP indicates that Pre-Award data must be provided as part of the pre-award process when the contracting officer requests. Can WMATA clarify if Pre-Award data is to be submitted as part of the response due on February 22? Please submit pre-award data with your solicitation response
13. Does WMATA want Oracle’s data retention service option as part of your HW support?
 - No - It is not applicable
14. Whether companies from Outside USA can apply for this?
 - (like, from India or Canada)

Via Oracle policy a company to participate in this procurement they must be as stated in WMATA's bid an Oracle Platinum Partner with a current Full Use Distribution Agreement and Public Sector Addendum.

15. Whether we need to come over there for meetings?

Yes, onsite meetings are required.

16. Can we perform the tasks (related to RFP) outside USA?

o (like, from India or Canada)

No, this project requires onsite support.

17. Can we submit the proposals via email?

No

18. I am hoping to find out if there is an incumbent contractor currently performing these services or if this is a new requirement. If there is an incumbent, could you please provide the contract number?

This is a new requirement

19. For any consulting services related pricing, training support pricing and optional services, where would WMATA like us to include these costs as they are not listed in the current Price Sheet Schedule?

Please refer to the last amendment 003 date Feb 22nd, 2018. The copy is provided below in Appendix A in this document.

20. Is WMATA expecting the consulting services to be a time and materials services cost or fixed price? If time and materials, do the rates need to be travel inclusive?

Fix priced, all inclusive.

21. Can WMATA confirm the eligibility requirement for consultants (e.g. U.S. based, citizen ship, W2, 1099 etc.) TBD after award

22. For training support and knowledge transfer, would WMATA like vendors to quote Oracle University classes for these services, provide our own staff for training and education or a combination of both?

Please refer to the last amendment 003 date Feb 22nd, 2018. The copy is provided below in Appendix A in this document.

23. Can WMATA provide the number of staff that would require the training and knowledge transfer for each class listed?

Please refer to the last amendment 003 date Feb 22nd, 2018. The copy is provided below in Appendix A in this document.

24. Can WMATA confirm that Post Implementation Support is Oracle provided Platinum Services and no other services are required by the vendor? If additional services outside of Oracle Platinum Support are required, additional information may be requested.

No there are no additional services required

25. For the training and knowledge transfer classes, what delivery format and location is WMATA requesting (onsite, offsite, remote, webinar, etc.)

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26. Please list all applications currently not certified for Oracle 12c and are to be upgraded to Oracle 12c which may require us working with the third-party vendor for certification prior to go-live?

Not Applicable

27. Please provide the number of targets for Oracle Audit Vault.

Information will be provided upon contract award

28. Please provide number of databases and number of columns which shall require implementation of Oracle Data Masking.

Information will be provided upon contract award

29. Chapter XI – Additional Federal Provisions, Section 25. Bonding Requirement – General, states “The Contractor may ...be required to obtain performance and payment bonds...” Can WMATA please clarify if such bonds will be required for this project? If bonds are required, will WMATA consider waivers?

No waivers are granted no bonds required

30. Chapter II. Section 8. Generally, liquidated damages provisions are not invoked in these types of IT projects. The current liquidated damage provision identified in the RFP is incomplete, does this imply the provision will not apply or does it imply the language is negotiable?

Liquidated damages does not apply

31. Chapter XII. Criminal Background Check Requirement. And Representation and Certifications. Section 18. Criminal Background Screening Certification (Quarterly): Background Investigations are typically conducted annually or every other year, unless otherwise required. The Contractor being held responsible for all associated costs, is the quarterly requirement negotiable?

No

32. Chapter VII. Section 2. Business Auto Liability (5&6) Requirement: Will there be a requirement to remove hazardous materials? If not, can these insurance requirements be removed or confirmed not applicable?

No

33. Chapter V. Section 15. Drug and Alcohol Testing (For Safety Sensitive Functions Only) – FTA. Will there be a requirement for safety sensitive functions? If not, can this requirement be removed or confirmed not applicable?

No

Appendix A

List of all Oracle products used by WMATA/Schedule

| Line Item No. | Item Description | Est. Qty | Unit of Measure | Unit of Measure | Unit of Measure |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-------------|-----------------|-----------------|-----------------|
| Engineered Systems | | | | | |
| 1 | Oracle Exadata X7-2, Half Rack | 6 | Ea. | Ea. | Ea. |
| 2 | Exadata Storage Server Software Term: Perpetual License Type: Disk Drive | 504 | Ea. | Ea. | Ea. |
| 3 | Oracle Zero Data Loss Recovery Appliance | 2 | Ea. | Ea. | Ea. |
| 4 | Oracle Zero Data Loss Recovery Appliance Software Term: Perpetual License Type: Disk Drive | 336 | Ea. | Ea. | Ea. |
| Subtotal Engineered Systems: | | | | | |
| Subtotal Premier Support for Systems (5 Years): | | | | | |
| Subtotal Engineered Systems Software: | | | | | |
| Subtotal Engineered Systems Software Support (5 Years): | | | | | |
| TOTAL ENGINEERED SYSTEMS, PREMIER SUPPORT FOR SYSTEMS (5 Years), ENGINEERED SYSTEMS SOFTWARE, and ENGINEERED SYSTEMS SOFTWARE SUPPORT (5 Years): | | | | | |
| Oracle Software License Description | | | | | |
| ULA Extension and Expansion | | | | | |
| | | Term | Type | Metric | Quantity |

| | | | | | |
|----|----------------------------------------------------|----------|-----------|-----------|-----------|
| 6 | Oracle Database Enterprise Edition | 3- Years | Perpetual | Processor | Unlimited |
| 7 | Real Application Clusters | 3- Years | Perpetual | Processor | Unlimited |
| 8 | Advanced Compression | 3- Years | Perpetual | Processor | Unlimited |
| 9 | Diagnostics Pack | 3- Years | Perpetual | Processor | Unlimited |
| 10 | Tuning Pack | 3- Years | Perpetual | Processor | Unlimited |
| 11 | GoldenGate | 3- Years | Perpetual | Processor | Unlimited |
| 12 | Management Pack for GoldenGate | 3- Years | Perpetual | Processor | Unlimited |
| 13 | WebLogic Server Management Pack Enterprise Edition | 3- Years | Perpetual | Processor | Unlimited |
| 14 | WebLogic Suite | 3- Years | Perpetual | Processor | Unlimited |
| 15 | Multitenant | 3- Years | Perpetual | Processor | Unlimited |
| 16 | SOA Suite | 3- Years | Perpetual | Processor | Unlimited |

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|----|-------------------------------------------|----------|-----------|-----------|-----------|
| 17 | SOA Management Pack Enterprise Edition | 3- Years | Perpetual | Processor | Unlimited |
| 18 | Managed File Transfer | 3- Years | Perpetual | Processor | Unlimited |
| 19 | Advanced Security | 3- Years | Perpetual | Processor | Unlimited |
| 20 | Data Masking and Subsetting Pack | 3- Years | Perpetual | Processor | Unlimited |
| 21 | Audit Vault and Database Firewall | 3- Years | Perpetual | Processor | Unlimited |
| 22 | Database LifeCycle Management Pack | 3- Years | Perpetual | Processor | Unlimited |
| 23 | Database Vault | 3- Years | Perpetual | Processor | Unlimited |
| 24 | Spatial and Graph | 3- Years | Perpetual | Processor | Unlimited |
| 25 | Enterprise Identity Services Suite | 3- Years | Perpetual | Processor | Unlimited |

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|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------|-------------|------------------------|-----------------|
| 26 | Business Process Management Suite | 3- Years | Perpetual | Processor | Unlimited |
| 27 | Oracle Identity Manager connector Pack | 3- Years | Perpetual | Processor | Unlimited |
| 28 | In-Memory Database | 3- Years | Perpetual | Processor | Unlimited |
| 29 | Management Pack Plus for Identity Management | 3- Years | Perpetual | Processor | Unlimited |
| Oracle Cloud Subscription Services | | Term | Type | Metric | Quantity |
| 1 | Oracle Database Backup Cloud Service | 1-Year | Non-Metered | OCPU Per Month | 570 |
| 2 | Oracle Application Performance Monitoring Cloud Service Enterprise Edition | 1-Year | Non-Metered | Hosted name agent | 20 |
| 3 | Oracle Infrastructure Monitoring Cloud Service - Standard Edition | 1-Year | Non-Metered | Hosted Environment | 8 |
| 4 | Oracle Integration Cloud Service | 1-Year | Non-Metered | Hosted Environment | 18 |
| 5 | Oracle Log Analytics Cloud Service Enterprise Edition | 1-Year | Non-Metered | TB of Storage Capacity | 8 |
| Subtotal REQUIRED MINIMUM TERM: New 3-year ULA License and 1-Year Oracle Cloud Subscription Services: | | | | | |

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| Subtotal New ULA Support (5 Years): | |
| Subtotal ULA Migrated (current) Support (5 Years): | |
| Total for Base Year – Engineered Systems, Premier Support for Systems (5 Years), Engineered Systems Software, Engineered Systems Software Support (5 Years), ULA License (3 Years), ULA License Support (5 Years), ULA Consolidated/Migrated Support (5 Years), and Oracle Cloud Subscription Services (1 Year): | |
| Subtotal OPTIONAL TERM: New 3-year ULA License and 3-Year Oracle Cloud Subscription Services: | |
| Subtotal OPTIONAL TERM: New 5-year ULA License and 5-Year Oracle Cloud Subscription Services: | |

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| List of Oracle Support Renewal Contracts Currently Utilized by WMATA |
| Oracle Enterprise Linux OEL with Premier support - 5 Years |
| Engineered systems - 5 Years (Existing Exadata and Existing Exalogic) |
| WMATA Application and other Support products (Oracle PeopleSoft and Primavera Applications) - 5-Years |
| Conversion Only - Ibm Was - Nonstandard User |
| Conversion Only - Ibm Was - Reported Budget Perpetual |
| Global Knowledge Knowledge Pathways Internal - End User Perpetual |

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| Global Knowledge Personal Navigator Enterprise Edition PeopleSoft - Developer Perpetual | |
| Global Knowledge Personal Navigator Enterprise Edition PeopleSoft Internal - End User Perpetual | |
| Micro Focus International Ltd. Net Express COBOL for Windows | |
| Micro Focus Svr Expr 2.X Unix | |
| PeopleSoft Enterprise Absence Management - Enterprise Employee Perpetual | |
| PeopleSoft Enterprise Absence Management - Nonstandard User | |
| PeopleSoft Enterprise Asset Management - Reported Budget Perpetual | |
| PeopleSoft Enterprise Benefits Administration - Employee Count Perpetual | |
| PeopleSoft Enterprise Billing - Reported Budget Perpetual | |
| PeopleSoft Enterprise Business Planning - Reported Budget Perpetual | |
| PeopleSoft Enterprise Candidate Gateway - Employee Count Perpetual | |
| PeopleSoft Enterprise Cash Management - Reported Budget Perpetual | |
| PeopleSoft Enterprise Contracts - Reported Budget Perpetual | |
| PeopleSoft Enterprise CRM Portal Pack - Reported Budget Perpetual | |
| PeopleSoft Enterprise Directory Interface - Employee Count Perpetual | |
| PeopleSoft Enterprise eBenefits - Employee Count Perpetual | |
| PeopleSoft Enterprise eCompensation - Employee Count Perpetual | |
| PeopleSoft Enterprise eCompensation Manager Desktop - Employee Count Perpetual | |
| PeopleSoft Enterprise eDevelopment - Employee Count Perpetual | |
| PeopleSoft Enterprise Enterprise Learning Management - Employee Count Perpetual | |

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| PeopleSoft Enterprise ePay - Employee Count Perpetual | |
| PeopleSoft Enterprise eProcurement - Reported Budget Perpetual | |
| PeopleSoft Enterprise eProfile - Employee Count Perpetual | |
| PeopleSoft Enterprise eProfile Manager Desktop - Employee Count Perpetual | |
| PeopleSoft Enterprise eSupplier Connection - Reported Budget Perpetual | |
| PeopleSoft Enterprise Financials Portal Pack - Reported Budget Perpetual | |
| PeopleSoft Enterprise General Ledger - Reported Budget Perpetual | |
| PeopleSoft Enterprise Grants - Reported Budget Perpetual | |
| PeopleSoft Enterprise HCM Portal Pack - Employee Count Perpetual | |
| PeopleSoft Enterprise Human Resources - Employee Count Perpetual | |
| PeopleSoft Enterprise Interaction Hub - Reported Budget Perpetual | |
| PeopleSoft Enterprise Inventory - Application User Perpetual | |
| PeopleSoft Enterprise Multichannel Communications - Reported Budget Perpetual | |
| PeopleSoft Enterprise Order Management - Reported Budget Perpetual | |
| PeopleSoft Enterprise Payables - Reported Budget Perpetual | |
| PeopleSoft Enterprise Payroll For North America - Employee Count Perpetual | |
| PeopleSoft Enterprise Performance Management Warehouse - Reported Budget Perpetual | |
| PeopleSoft Enterprise Planning And Budgeting - Reported Budget Perpetual | |
| PeopleSoft Enterprise Program Management - Enterprise \$M in Operating Budget Perpetual | |
| PeopleSoft Enterprise Program Management - Nonstandard User | |

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| PeopleSoft Enterprise Project Costing - Reported Budget Perpetual | |
| PeopleSoft Enterprise Purchasing - Reported Budget Perpetual | |
| PeopleSoft Enterprise Receivables - Reported Budget Perpetual | |
| PeopleSoft Enterprise Resume Processing - Employee Count Perpetual | |
| PeopleSoft Enterprise Scorecard - Reported Budget Perpetual | |
| PeopleSoft Enterprise Strategic Sourcing - Reported Budget Perpetual | |
| PeopleSoft Enterprise Supplier Contract Management - Enterprise \$M in Revenue Perpetual | |
| PeopleSoft Enterprise Supply Chain Portal Pack - Reported Budget Perpetual | |
| PeopleSoft Enterprise Support - Reported Budget Perpetual | |
| PeopleSoft Enterprise Talent Acquisition Manager - Employee Count Perpetual | |
| PeopleSoft Enterprise Time And Labor - Employee Count Perpetual | |
| PeopleSoft Enterprise UPK Absence Management (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual | |
| PeopleSoft Enterprise UPK Asset Management (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual | |
| PeopleSoft Enterprise UPK Billing (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual | |
| PeopleSoft Enterprise UPK Contracts (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual | |
| PeopleSoft Enterprise UPK eBenefits (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual | |
| PeopleSoft Enterprise UPK ePay (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual | |

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| <p>PeopleSoft Enterprise UPK eProcurement (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK eProfile (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK eProfile Manager Desktop (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK General Ledger (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Grants (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Human Resources (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Payables (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Payroll for North America (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Planning and Budgeting (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Project Costing (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Purchasing (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Receivables (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual</p> | |
| <p>PeopleSoft Enterprise UPK Talent Acquisition Manager (over 4K</p> | |

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| employees and/or over \$1 billion in revenue) - UPK Module Perpetual |
| PeopleSoft Enterprise UPK Time & Labor (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual |
| PeopleSoft Enterprise Workforce Rewards - Employee Count Perpetual |
| PeopleSoft Enterprise Workforce Rewards - Reported Budget Perpetual |
| PeopleSoft UPK for Interaction Hub (over 4K employees and/or over \$1 billion in revenue) - UPK Module Perpetual |
| Primavera P6 Enterprise Project Portfolio Management - Application User Perpetual |
| Primavera P6 Professional Project Management - Application User Perpetual |

Total 5 year Oracle Support Renewal Contracts Currently Utilized by WMATA:

Professional Services and Training Pricing

| Include | Item |
|----------------|--------------|
| d y/n | Price |

Professional Services

Design and implement a highly available architecture within and Zero-downtime migration Database Migration of 60 WMATA Oracle Databases
 Deployment of (2) Oracle ZDLRA
 Migrate Existing DBMS back-up solution to Oracle ZDLRA
 Implementation of Audit Vault, Data Masking, and Advance Security for database instances

Optional Services

Data Erasure of existing Oracle Exadata X3-2

Oracle University Courses

Cost per 6 students

- Introduction to SQL Ed2
- Exadata Database Machine: 12c Administration Workshop Ed 3
- Oracle Database 12c R2: Backup and recovery Workshop Ed 3
- Oracle Database 12c: Clusterware & RAC Admin Accelerated Ed 1
- Oracle Database 11g: Administer a Data Warehouse
- UNIX and LINUX Essentials
- Oracle Linux 7: system Administration Ed1
- Oracle Linux 7: Advanced Administration Ed 1
- Oracle Database 12c: Fundamentals for Developers and system Administrators
- Oracle Enterprise Manager 12c Essentials
- Exadata Virtual Machines Overview Seminar Ed 1
- Oracle Zero Data Loss Recovery Appliance Overview Ed1
- Oracle Secure Backup
- Oracle Enterprise Manager Cloud Control 13c ED 2
- Oracle Audit Vault and Database Firewall: Install and Configure
- Oracle Exadata Storage Server V2 Overview Seminar

